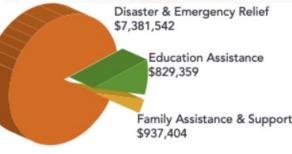
#### CGMA: State of the Business

Statement of Financial Position Assets		
Cash	\$979,463	
Investments	\$43,633,524	
Trust	\$1,274,716	
Property	\$254,994	
Receivables	\$3,144,132	
Total Assets	\$49,286,829	
Liabilities Equity	\$164,104	
Without Restriction	\$32,791,358	
With Restriction	\$16,331,367	
Net Assets	\$49,122,725	1
Total Liabilities and Equity	\$49,286,829	
Statement of Activities		
Revenue		
Contributions	\$2,773,164	
Other Income	\$32,091	10
Investments	\$3,454,845	Millions
Total Revenue	\$6,260,100	Σ
Expenses		
Program		
Disasters and Emergencies*	\$5,670,989	
Education	\$748,181	
Family Support	\$332,827	
Administration	\$515,459	
Fundraising	\$524,880	
Total Expenses	\$7,792,336	
Net Income	\$(1,532,236)	

	Clients Served in 2020			
	Type of Client	# of Clients	Assistance \$	
	Active Duty	7,560	\$7,049,563	
CHARITY	Auxiliary Members	49	\$138,863	
$\star \star \star \star$ Four Star Charity	Civilian Employees	604	\$1,205,678	
	Reserve Members	493	\$427,045	
	Retired Members	319	\$422,357	
TINUM TRANSPARENCE	Widows/Widowers/Other	8	\$29,351	
	DoD Members	68	\$166,500	
2021	Portfolio and Net Assets			
\$55 \$50				
\$50 \$50 \$45	$\sim$			
\$40		$\sim$		
\$35				
\$30	$\sim$			
\$20				

#### 2020 Aid Provided 9085 Cases, \$9.1 million



For every dollar donated, \$3.22 was issued in direct programs and assistance.



#### GRANTS DISASTER & EMERGENCY \$4,790,807 EDUCATION \$666,253 FAMILY SUPPORT \$225,044

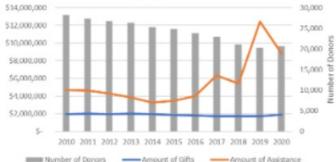
LOANS

DISASTER & EMERGENCY \$2,643,703
 EDUCATION \$163,106
 FAMILY SUPPORT \$659,392

#### CORE

ADMIN \$515,459
 FUNDRAISING \$524,880
 MISSION SUPPORT \$1,069,893

CGMA Annual Campaign Donations & Assistance



### CGMA: What's New

- 1. External events:
  - a. Government Lapse in Appropriations: \$8.4m in 35 days
  - b. Pandemic: \$4.5m in 2020
  - c. Women's retention study: Breast milk shipment, PCS child care, Assisted Reproductive services
- 2. Delivered 10% all historical assistance in last two years
- 3. New branding
- 4. Better balanced revenue sources (Individual, foundations, corporate)
- 5. Attention on year round giving and donor stewardship
- 6. Accelerated *new programs*: OCONUS rental car/PCS car shipment, DLA Supplemental, AK Ferry Strike
- 7. Increased loan/grant amounts, reduced approval authority to reduce stigma
- 8. You Tube, Instagram and other ways to communicate





## CGMA: What's the same

- 1. Active duty support; still largely flatlined
- 2. Attrition for retirees as transition
- 3. Misperceptions about CGMA
  - a. What we do more than hurricane/vehicle loans and emergency travel, credit checks/scores, career impacts
  - b. Differences between CGMA and CG Foundation
- 4. Institutionalizing processes to raise donor awareness (promotions, advancements), others
- 5. Staff capacity remains limited









### How You Can Help

 Ensure others know about programs: Disasters/Emergencies, Education, Family/Offduty Support

EST. 1924

- Retirees
- Widows without SBP
- Ask for us to present to networks, either in person or virtually
- Help us friendraising which leads to fundraising
- Spread the word





# Questions?

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